

PLEASE DO NOT USE STAPLES FOR ANY DOCUMENTATION







Voluntary Refund Overpayment — Check Enclosed

ALL fields are REQUIRED.

For your convenience, submit this form and your payment electronically via the eServices portal located at www.PalmettoGBA.com/eServices or complete this form and mail to the address at the bottom of this form.

Please indicate where the services were provided

North Carolina South Carolina	Virginia West Virginia	
Provider Information Provider Name:	Patient & Claim Information Patient Name:	Enclosed Check Information Enclosed Check Number:
Provider Address:	Medicare Beneficiary Identifier (MBI):	Enclosed Check Amount:
Contact Name:	Claim Number (DCN):	Enclosed Check Date:
	Claim Date(s) of Service:	Overpaid Amount:
Contact Direct Telephone & Extension (CPT Code(s):	
National Provider Identifier (NPI):		
	Diagnosis Code(s):	
Provider Number (PTAN):		
Tax ID:		

Yes, we have a corporate Integrity Agreement with OIG

Reason(s) for Overpayment (Please select from the list below)

Billed in Error	Service Not Rendered
Incorrect Service Date (Please provide correct date of service): / /	Modifier Added or Removed (Please provide correction you wish to make):
Duplicate Payment (Please provide correct payment date): / /	Medical Necessity Not Met (Please explain. Attach additional sheet if necessary):
Incorrect CPT Code (Please provide correct CPT code):	Patient Enrolled in HMO (Please indicate which HMO):
Not Our Patient(s) (Please explain circumstance):	Other (Please explain):

(Please list all claim numbers involved. Attach separate sheet, if necessary.)

Note: If specific patient/MBI/claim amount data is not available for all claims due to statistical sampling, please indicate methodology and formula used to determine amount and reason for overpayment.

Note: If specific patient/MBI/claim # information is not provided, no appeal rights can be afforded with respect to this refund.

PLEASE ATTACH:

- Please complete this form and include it with your submission.
- Please attached detailed information. For overpayments that involve multiple patients, please submit detailed information for each.
- Please enclose the check made payable to Palmetto GBA or Medicare, otherwise the check cannot be accepted for deposit.

