



**PALMETTO GBA®**

A CELERIAN GROUP COMPANY

A CMS Medicare Administrative Contractor

# GPNet Communications Manual



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**Please Note:** The *GPNet Communications Manual* is subject to change. We will post updated versions of this and other EDI-related documents on our website. Please visit us regularly at [www.PalmettoGBA.com/EDI](http://www.PalmettoGBA.com/EDI) for news and updates to EDI documentation.



## UNDERSTANDING GPNET

GPNet is the EDI gateway to Palmetto GBA. GPNet supports file transfers via CONNECT:Direct, also known as Network Data Mover (NDM), and through a Network Service Vendor (NSV). Specifications on these options are included later in this manual.

We encourage the use of PKZIP compatible compression software. GPNet is defaulted to send uncompressed files; therefore, if you wish to receive all of your files in a compressed format, contact the Provider Contact Center for maintenance to the database.

### EDI Enrollment

Medicare requires all trading partners to complete EDI registration and sign an EDI Enrollment form. The EDI enrollment form designates the Medicare contractor and/or CEDI as the entity they agree to engage in for EDI and ensures agreement between parties to implement standard policies and practices to ensure the security and integrity of information exchanged. For EDI enrollment information, please visit the Palmetto GBA EDI webpage at <http://www.PalmettoGBA.com/EDI>.

### Medicare Customers or X12 Users

#### Submissions

GPNet currently supports version 5010A1/A2 of the ASC X12 837 claim submission. ASC X12 TR3 Implementation Guides for v5010 transactions are available through <http://store.x12.org>.

The GPNet platform is available 24 hours a day, seven days a week, with the exception of infrequent maintenance performed on Sundays. The real time editing system is down from 11:30 p.m. to 5:00 a.m. EST. If the editing system is not available, you may still upload a file to GPNet. As soon as the editing system resumes processing, files in GPNet will be edited. The response files will be built and loaded into your mailbox for retrieval at your convenience within one business day.

A 999 Functional Acknowledgement will be returned to you upon completion of initial editing. If the file was accepted, a 277CA will also be generated.

#### Who to Contact

If you have questions regarding the GPNet platform, call the Palmetto GBA Provider Contact Center at:

**Jurisdiction J Part A & Part B:** 877-567-7271

**Jurisdiction M Part A, Part B and HHH:** 855-696-0705

**Railroad Retirement Board:** 888-355-9165

### OPM Users

#### OPM Submissions

OPM utilizes a required proprietary submission format.

#### Who to Contact

OPM users that have questions about set-up and connectivity should contact the Palmetto GBA Provider Contact Center (PCC) at:

**Jurisdiction J Part A & Part B:** 877-567-7271

**Jurisdiction M Part A, Part B and HHH:** 855-696-0705

**Railroad Retirement Board:** 888-355-9165

OPM users that have any questions or concerns about their data or file information should contact our Medicare EMC Marketing area at 706-855-3255.

## OPM 837 Claims Submission Dataset Names

The Claim Submission Dataset Names will be assigned for each submitter.

## ASC X12 837 COMPLETION INFORMATION

To ensure that your claim files are processed correctly, please include the following information in the appropriate fields.

### Version 5010

Field	Test Claim File	Production Claim File
ISA06 GS02 1000A / NM109	Enter your Submitter ID.	
ISA08 GS03 1000B / NM109 2010BB / NM109	Enter the appropriate Payer ID (see Payer ID chart below).	
ISA13	Please ensure the <b>nine-digit File ID</b> field is a <b>unique number</b> that has not been submitted within the past 12 months.	
ISA15	Enter <b>T</b> when submitting a test claim file.	Enter <b>P</b> when submitting a production claim file.
GS08	<p><b>Institutional Claims (Part A)</b> Enter <b>005010X223A2</b> when submitting a test claim file.</p> <p><b>Professional Claims (Part B)</b> Enter <b>005010X222A1</b> when submitting a test claim file.</p>	

### Payer ID Information

Enter the appropriate Payer ID:

Jurisdiction J	Payer ID
Alabama Part A	10111
Alabama Part B	10112
Georgia Part A	10211
Georgia Part B	10212
Tennessee Part A	10311
Tennessee Part B	10312

Jurisdiction M	Payer ID
Home Health and Hospice	11001
South Carolina Part A	11001
South Carolina Part B	11202
Virginia Part B	11302
West Virginia Part B	11402
North Carolina Part A	11501
North Carolina Part B	11502

Specialty Contract	Payer ID
Railroad Medicare	00882

## List Files In Mailbox

All files listed in your mailbox are presented in a similar format; the DOS-compliant, download file name followed by a file description. Examples are shown in the following table:

Mailbox Listing	Description
ssssss.<date>.Tnnnnn.INV	Invalid File Header (see Response Example)
ssssss.<date>.Tnnnnn.INV	Unable to Process This Zipped File
ssssss.<date>.Tnnnnn.RSP	Login ID and Submitter ID in file do not match (see Response Example)
ssssss.<date>.Tnnnnn.835	Medicare ASC X12 835 Electronic Remittance File
ssssss.<date>.Tnnnnn.835.ZIP	Medicare ASC X12 835 Electronic Remittance File - Zipped
ssssss.<date>.Tnnnnn.MSG	Message - Translation Error or other informational message (see Response Example)
ssssss.<date>.Tnnnnn.PDF	EDI Correspondence / Notifications
ssssss.<date>.Tnnnnn.PDF.ZIP	EDI Correspondence / Notifications - Zipped
ssssss.<date>.Tnnnnn.INV	5010 Invalid test or production claim (see INV Message example below)
ssssss.<date>.Tnnnnn.TA1	TA1 Interchange Acknowledgment Response
ssssss.<date>.Tnnnnn.999	999 Functional Acknowledgment Response
ssssss.<date>.Tnnnnn.277CA	277CA Claim Response File
ssssss.<date>.Tnnnnn.277CA.ZIP	277CA Claim Response File–Zipped
ssssss.<date>.Tnnnnn.277	277 Claim Status Inquiry Response
ssssss.<date>.Tnnnnn.277.ZIP	277 Claims Status Inquiry Response - Zipped

- ssssss represents the submitter id
- <date> represents the date file was created. Format is 3 alpha month and 2 digit date (Ex: MAR05)
- nnnnn represents a sequential number.

### Example of INV Message

```
Interchange Control Number 407330100 for Receiver ID 00884 cannot
be processed at this time due to the following error:
```

```
Not accepting 5010 transactions for Receiver ID 00884
```



## Response Examples

### Informational Message

*(sssss.<date>.Tnnnnn.MSG)*

---

When the file submitted is unable to be translated, you will receive the following response message:

```
WE ATTEMPTED TO TRANSLATE YOUR FILE BUT IT HAS FAILED. PLEASE  
CALL YOUR TECHNOLOGY SUPPORT CENTER FOR DETAILS.
```

### Invalid File Header

*(sssss.<date>.Tnnnnn.INV)*

---

The first three characters of the file must equal ISA or you will receive the following response:

```
INVALID_FILE_HDR=
```

### Rejected ID

*(sssss.<date>.Tnnnnn.RSP)*

---

The GPNNet Login ID used when logging into GPNNet and Submitter ID included in the file must match or you will receive the following response:

```
SUBMITTER ID IN FILE DOES NOT MATCH THE LOGIN ID  
SUBMITTER_ID={Snnnn1      }  
LOGIN_ID     = {Snnnn2      }
```

# NETWORK DATA MOVER (NDM) SPECIFICATIONS

**If you use NDM for claim submission,  
please complete this page and FAX it to the appropriate number:**

**Jurisdiction J Part A:** 803-870-0163

**Jurisdiction J Part B:** 803-870-0164

**Jurisdiction M Part A and HHH:** 803-699-2429

**Jurisdiction M Part B:** 803-699-2430

**Railroad Retirement Board:** 803-382-2416

## NDM Node Connection

The NDM Node connection is defined as follows:

NET ID: \_\_\_\_\_ SCA \_\_\_\_\_

NODE ID: \_\_\_\_\_ A70NDM.MC \_\_\_\_\_

APPLID: \_\_\_\_\_ A70NDMMC \_\_\_\_\_

AT&T GNS ID: \_\_\_\_\_ PGBA \_\_\_\_\_

**Please enter your NDM information (required):**

NET ID: \_\_\_\_\_

NODE ID: \_\_\_\_\_

APPLID: \_\_\_\_\_

AT&T GNS ID: \_\_\_\_\_

**Your NDM User ID and password (if datasets are RACF protected):**

User ID: \_\_\_\_\_

Password: \_\_\_\_\_

## Report Retrieval

We will be returning our reports to you in the following Dataset Names (DSNs):

1. Edit/Transmission Reports (Professional and Institutional front-end reports go to same dataset)

Frequency: \_\_\_\_\_ Daily \_\_\_\_\_

**DSN:**

Responses	
Reports	
Remittances*	

\* Not applicable for OPM submissions.

**X12 Reports:** DCB=(DSORG=PS,LRECL=100,RECFM=FB,BLKSIZE=27900)

**OPM Reports:** DCB=(DSORG=PS,LRECL=375,RECFM=FB,BLKSIZE=27750)

## 837 Claims Submission Dataset Names

### Medicare / X12

LOB	Testing	Production
Part A	MAB.PROD.NDM.ECS.TCLMA.UBF.submitter (+1)	MAB.PROD.NDM.ECS.CLMA.UBF.submitter (+1)
Part B	MAB.PROD.NDM.ECS.TCLMA.NSF.submitter (+1)	MAB.PROD.NDM.ECS.CLMA.NSF.submitter (+1)
Railroad Medicare	MAB.PROD.NDM.ECS.TCLMA.NSF.submitter (+1)	MAB.PROD.NDM.ECS.CLMA.NSF.submitter (+1)

In the DSN noted above, **submitter** equals your Submitter ID.

- DISP: (NEW,CATLG,DELETE)
- UNIT: SYSDG
- SPACE: (CYL,(75,10),RLSE)
- DCB: (RECFM=FB,LRECL=80,BLKSIZE=27920)

## CONNECT USING SFTP

### Connect to Palmetto GBA using SFTP

The **PORT ID** must equal **22**. To obtain the **HOST ID**, please contact the Palmetto GBA Provider Contact Center at:

**Jurisdiction J Part A & Part B:** 877-567-7271

**Jurisdiction M Part A, Part B and HHH:** 855-696-0705

**Railroad Retirement Board:** 888-355-9165

Please consult with your Network Service Vendor for connectivity assistance.

Once connected via SFTP, you will be prompted for a password. The format for user id is as follows: userid/userid.

```
a70lppaltbco001:/home/tibco >sftp -o port= S00001/S00001@
Connecting to
Illegal access will be prosecuted!
S00001/S00001@ password:
sftp> bye
a70lppaltbco001:/home/tibco >sftp -o port= S00001/S00001@
Connecting to
S00001/S00001@ password:
sftp>
```

Basic FTP commands will work. A “ls” command shows “inbox” and “outbox”. Inbox is for **REPORTS (999’s, 277CA’s, 277’s and 835’s)** that will be retrieved, and outbox is for submission of **FILES (837’s, 276’s)**. Below are steps for submission and retrieval.

### Sending Files

At the sftp> command prompt type: **cd outbox/EZComm/BC/1.0/Notify**. To show the current working directory type **pwd**.

```
S00018/S00018@10.243.9.10's password:
sftp> ls
inbox outbox
sftp> cd outbox/EZComm/BC/1.0/Notify
sftp> pwd
Remote working directory: /outbox/EZComm/BC/1.0/Notify
sftp>
```

Once in the outbox/EZComm/BC/1.0/Notify directory, using the “put” command, enter the file name to upload. For example: **put x12claims.txt**. The screen will show the file uploading and the sftp> prompt will appear once uploading is completed.

```
sftp> ls
sftp> put SS00001*
Uploading SS00001.Jun25.T114054408.0010871 to /outbox/B2B-X12/EDI/Inbound/Interchange/SS00001.Jun25.T114054408.0010871
SS00001.Jun25.T114054408.0010871 100% 1096 0.4KB/s 00:03
Uploading SS00001.Jun25.T114119776.005844 to /outbox/B2B-X12/EDI/Inbound/Interchange/SS00001.Jun25.T114119776.005844
SS00001.Jun25.T114119776.005844 100% 1310 1.3KB/s 00:00
sftp>
```

## Receiving Files

If you maintain the connection from sending files, change to the inbox directory by typing: **cd /inbox**.

Note: If a separate id is utilized for receiving 835's, the customer MUST login using the receiver id. Please refer to the Connect to Palmetto GBA using SFTP section for login information.

```
S00018/S00018@10.243.9.10's password:
sftp> cd inbox/EZComm/BC/1.0/Notify
sftp> pwd
Remote working directory: /inbox/EZComm/BC/1.0/Notify
sftp> █
```

Once in the inbox/EZComm/BC/1.0/Notify directory, using the “get” command enter the file name to download. For example: **get \*.\***. The screen will show the file downloading and the sftp> prompt will appear once uploading is completed.

## CONNECT USING SFTP CLIENT SERVER

### Connect to Palmetto GBA using a SFTP Client Server

The **PORT ID** must equal **22**. To obtain the **HOST ID**, please contact the Palmetto GBA Provider Contact Center at:

**Jurisdiction J Part A & Part B:** 877-567-7271

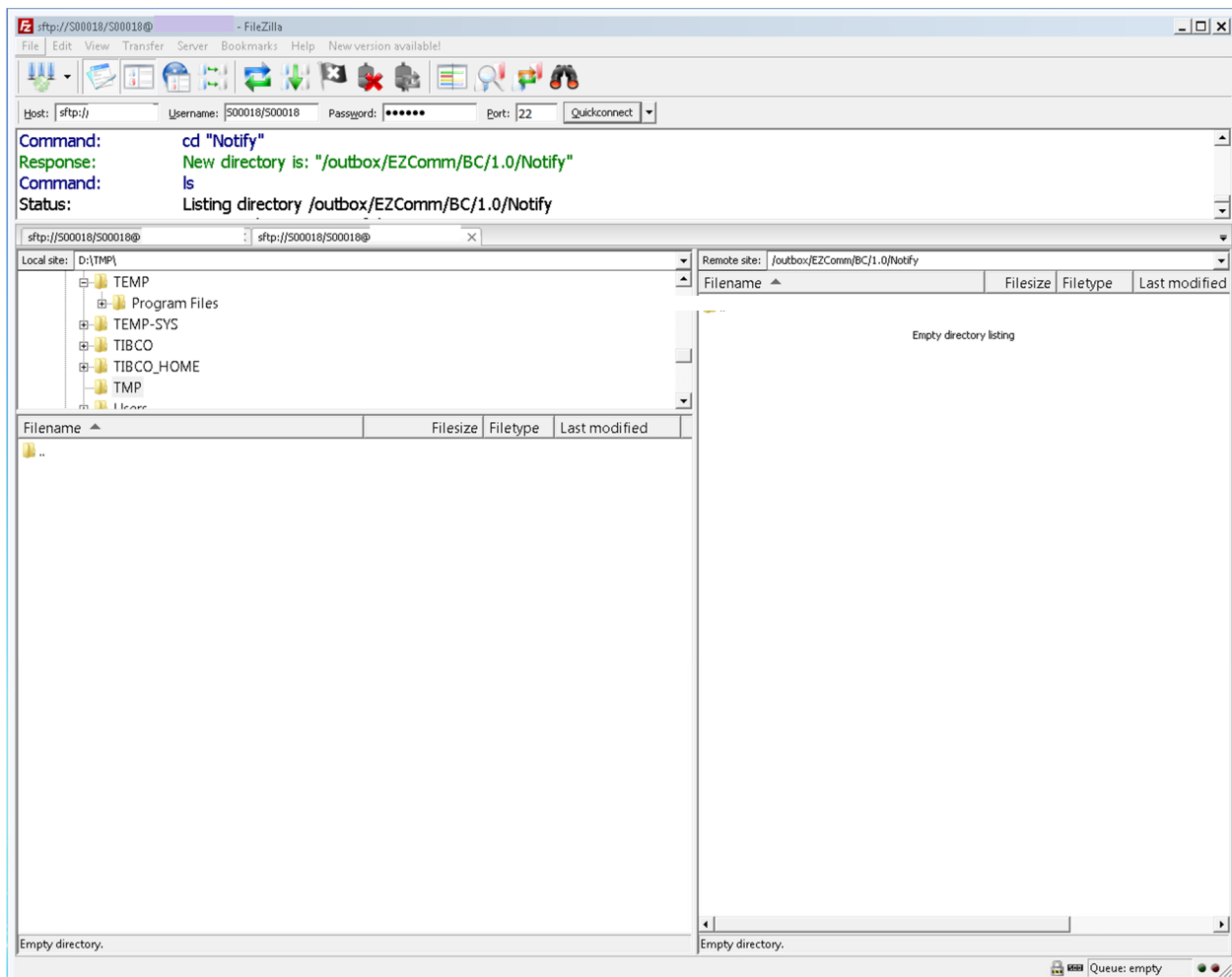
**Jurisdiction M Part A, Part B and HHH:** 855-696-0705

**Railroad Retirement Board:** 888-355-9165

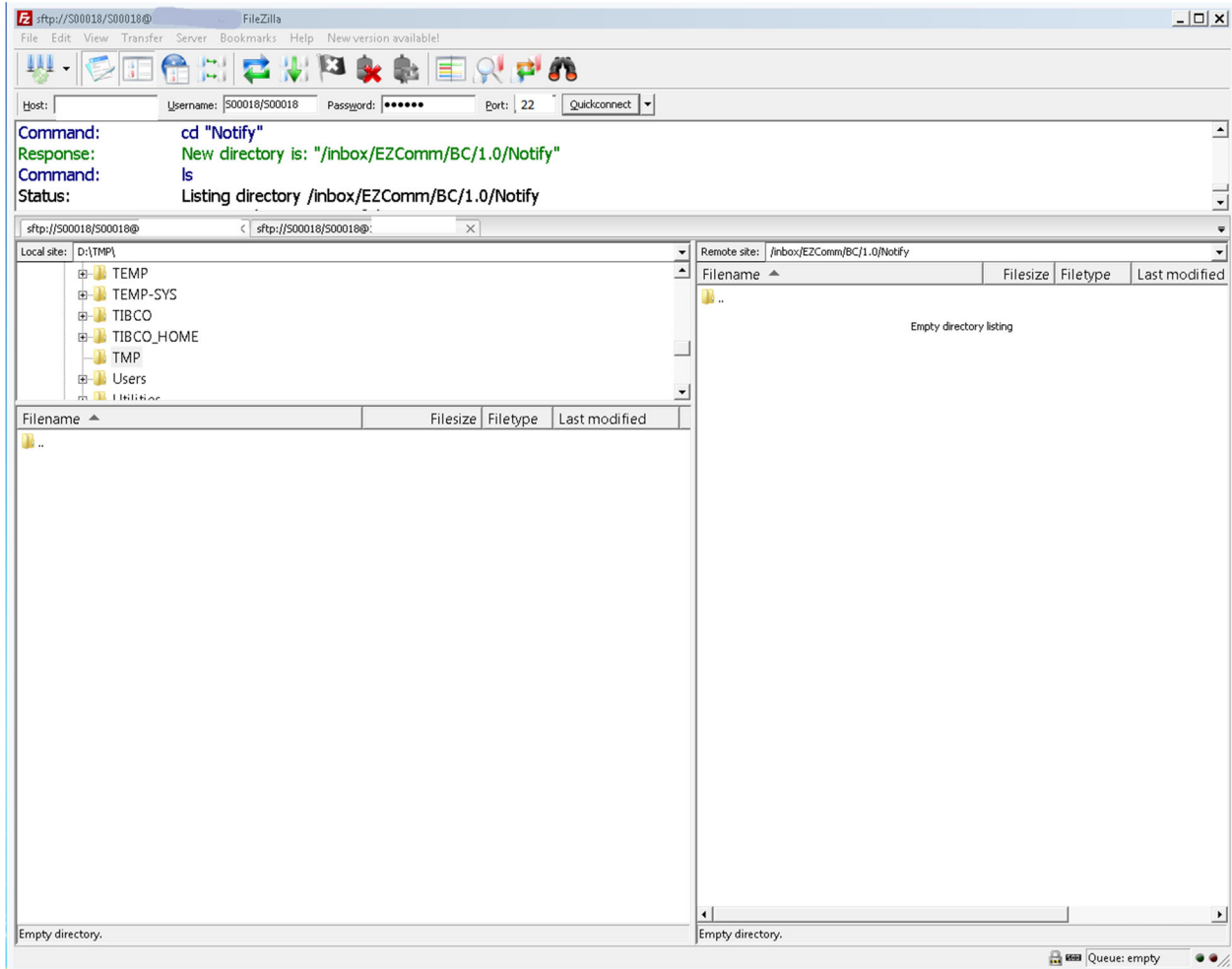
Please consult with your Network Service Vendor for connectivity assistance.

Below is an example of what the screens may look like if you are using FileZilla (a widely available SFTP client application). Palmetto GBA recommends consulting with your Network Service Vendor on a compatible SFTP Client Server Application.

Customers will be required to enter their submitter id and password issued to them. Please utilize the “userid/userid” format when entering the submitter ID



Once connected, the right-hand side of the screen provides information for the “remote site”. Remote site is Palmetto GBA. Two folders will be listed. Inbox is for **REPORTS (999’s, 277CA’s, 277’s and 835’s)** that will be retrieved, and outbox is for submission of **FILES (837’s, 276’s)**.



### Sending & Receiving Files

To send files (837, 276) to Palmetto GBA, please expand all folders listed underneath the OUTBOX. To receive reports (999, 277CA, 277 and 835) from Palmetto GBA, please expand all folders listed underneath INBOX.

Please consult the FileZilla (or other SFTP client server) user guide for instruction to Transfer/Send/Receive files.

## 5010 RESPONSES

Below is a list of the v5010 transactions and version numbers:

Transaction	Description	Base Version	Errata Version
270/271	Health Care Eligibility Benefit Inquiry and Response		005010X279A1
837P	Health Care Claim: Professional		005010X222A1
837I	Health Care Claim: Institutional		005010X223A2
999	Implementation Acknowledgment For Health Care Insurance		005010X231A1
835	Health Care Claim Payment/Advice		005010X221A1
276/277	Status Inquiry and Response	005010X212	N/A
277CA	Claim Acknowledgement	005010X214	N/A

The 999 (Functional Acknowledgement) and 277CA (Claims Acknowledgement) may not be readable without translation software. While these transactions are not HIPAA-mandated, the Centers for Medicare & Medicaid Services (CMS) require these transactions for all Medicare business. The TA1 Interchange Acknowledgement report will be produced for X12 v5010 transactions only when the interchange is rejected. The report will also not be readable without translation software. It is important for providers to ensure their software will be able to accommodate these new files.

### TA1

The TA1 Interchange Acknowledgement report will be produced for X12 v5010 transactions only when the interchange is rejected. The report will also not be readable without translation software. When a TA1 is received, you will need to correct and resubmit the entire ISA-IEA Interchange. Note: The TA1 will only be produced if the interchange is rejected 999

```
ISA*00*          *00*          *27*PPPPP          *27*XXXXXX          *110308*1146*^*00501*000001612*0*T*:~
TA1*000001612*110308*1036*R*024~
IEA*0*000001612~
```

When a 999 is received, you may: (1) recognize errors occurred and begin a correct/resubmit action, or (2) recognize that all transactions were accepted. A 999 reflects technical problems that must be addressed by the software preparing the EDI transmission. NOTE: "Trouble tickets" will likely be addressed by technical resources to identify correction needed before resubmission.

```
ISA*00*          *00*          *27*PPPPP          *27*XXXXXX
*100914*1025*^*00501*000000218*0*T*:~
GS*FA*PPPPP*XXXXXX*20100914*10251463*3*X*005010X231A1~
ST*999*3001*005010X231A1~
AK1*HC*2145001*005010X222A1~
AK2*837*000000001*005010X222A1~
IK5*A~
AK9*A*1*1*1~
SE*5*3001~
GE*1*3~
IEA*1*000000218~
```



**277CA**

A 277CA will be generated with a successful 999. If you receive a rejected 999, a 277CA will not be generated.

When a 277CA is received, (1) recognize errors that occurred and begin a correct/resubmit action on specific claims, (2) recognize transactions were accepted and (3) use returned claim numbers for future status inquiries. A 277CA reflects a data problem that must be addressed by resources in the provider's billing area. Your billing staff will likely need reports to be produced in order to identify claim corrections before resubmission.

## Accepted

```
ISA*00*      *00*      *28*PPPPP      *28*XXXXXX      *100915*1002*^*00501*091536298*0*T*::~~
GS*HN*PPPPP*0*20100915*100208*26*X*005010X214~
ST*277*000000001*005010X214~
BHT*0085*08*091536332*20100915*09153600*TH~
HL*1**20*1~
NM1*PR*2*CARRIER NAME*****PI*PPPPP~
TRN*1*PPPPP20100915000003~
DTP*050*D8*20100915~
DTP*009*D8*20100915~
HL*2*1*21*1~
NM1*41*2*TEST SUBMITTER*****46*XXXXXX~
TRN*2*000008~
STC*A1:19:PR*20100915*WQ*4500~
QTY*90*1~
AMT*YU*4500~
HL*3*2*19*1~
NM1*85*2*PROVIDER NAME*****XX*1234567890~
TRN*1*IA92330H1..0001~
STC*A1:19:PR**WQ*4500~
QTY*QA*1~
AMT*YU*4500~
HL*4*3*PT~
NM1*QC*1*TEST**PART**A*MI*11111111F~
TRN*2*IA92330H1..0001~
STC*A2:20:PR*20100915*WQ*4500~
REF*1K*21025800000107TST~
REF*BLT*131~
DTP*472*RD8*20090701-20090701~
SE*27*000000001~
GE*1*26~
IEA*1*091536298~
```

**Rejected**

```

ISA*00*      *00*      *ZZ*PPPPP      *ZZ*XXXXX      *100907*1219*^*00501*000000001*0*P*::~~
GS*HN*PPPPP*0*20100907*121959*12*X*005010X214~
ST*277*000000001*005010X214~
BHT*0085*08*10250*20100907*11360400*TH~
HL*1**20*1~
NM1*PR*2*CARRIER NAME*****46*PPPPP~
TRN*1*PPPPP20100907000001~
DTP*050*D8*20100903~
DTP*009*D8*20100907~
HL*2*1*21*1~
NM1*41*2*SUBMITTER NAME*****46*XXXXX~
TRN*2*PA92430XX.SVD03-4~
STC*A1:19:PR*20100907*WQ*50~
QTY*AA*1~
AMT*YY*50~
HL*3*2*19*0~
NM1*85*2*PROVIDER NAME*****XX*1234567890~
TRN*1*0~
STC*A7:500:85**U*50~
STC*A8:562:85**U*50*****A8:128:85~
STC*A7:562:85**U*50~
STC*A8:496:85**U*50~
QTY*QC*1~
AMT*YY*50~
SE*2323*000000001~
GE*1*12~
IEA*1*000000001~

```

**835**

The Centers for Medicare & Medicaid Services (CMS) has begun the implementation process to convert from version 4010A1 to version 5010 base and errata. This conversion process will impact the Health Care Claim Payment/Advice 835 electronic remittance transaction.

Notable changes between these versions include:

- Requirement refinement: stronger definitions and usage rules

- Enhanced content to promote clarity: front matter sections have been updated to provide better direction
- Changes to descriptions, usage, length and repeats
- Standardized use of PLB reason codes, Claim Adjustment Reason Codes and Remittance Advice Remark Codes: may provide increased automation as well as cost reduction as a result of eliminating phone calls and correspondence

Loop	Segment (Identifier/Qualifier) Element	Description
Various	N4 07	Country Subdivision Code ID
1000A	PER (BL)	Payer Technical Contact Information
1000A	PER (IC)	Payer website
1000B	RDM	Remittance Delivery Method (Not Used by Medicare)
2100	CLP 14	Yes/No Condition or Response Code (Not Used)
2100	CAS 07 – 13	Claim Adjustment Group Code, Reason Code, Amount, and Quantity Repeats
2100	NM1 (QC) 12 NM1 (74) 12 NM1 (82) 12 NM1 (TT) 12 NM1 (PR) 12	Name Last or Organization Name (Not Used)
2100	NM1 (GB)	Other Subscriber Name
2100	DTM (232 or 233) 01 - 02	Statement From or To Date
2100	DTM (036) 01 – 02	Coverage Expiration Date
2100	DTM (050) 01 – 02	Claim Received Date
2110	SVC 01-8 SVC 06-8	Product Service ID (Not Used)
2110	REF (6R) 01 – 02	Line Item Control Number
2110	REF (OK) 01 – 02	Health Care Policy Identification

The following are examples of an electronic remittance transaction in Version 5010 Base. These examples are subject to change and are not inclusive. Your data will differ.

#### Example 1 – Showing Payment

```

ST*835*000000001~
BPR*I*297.66*C*ACH*CCP*01*111000012*DA*00000001234567894*1123456789**01*062001319
*DA*8765431190*20090901~
TRN*1*888881234*1112345678~
REF*EV*SSSSSS~
DTM*405*20090828~
N1*PR*MEDICARE PART B~
N3*1234 ANY STREET~
N4*ANYTOWN*SC*292011234~
REF*2U*PPPPP~
PER*CX*MEDICARE PART B*TE*8665551212~
PER*BL*PROVIDER SUPPORT*TE*8665551212*TE*8665551212*FX*8035551212~
N1*PE*PHYSICIANS LTD*XX*11111111~
N3*ONE MAIN STREET~
N4*ANYTOWN*SC*292011234~
REF*TJ*1123456789~

```

LX\*1~  
 CLP\*A9800078\*19\*2000\*297.66\*74.41\*MB\*2209229100360\*11\*1~  
 NM1\*QC\*1\*SAMPLE\*PATIENT\*G\*\*\*HN\*11111111F~  
 NM1\*74\*1\*\*PATIENCE~  
 NM1\*TT\*2\*CROSSOVER COMPANY\*\*\*\*\*PI\*11111~  
 MOA\*\*\*MA01\*MA18~  
 REF\*EA\*797828~  
 DTM\*050\*20090817~  
 SVC\*HC:72141\*2000\*297.66\*\*1~  
 DTM\*472\*20090815~  
 CAS\*CO\*45\*1627.93~  
 CAS\*PR\*2\*74.41~  
 REF\*LU\*11~  
 REF\*6R\*20793~  
 AMT\*B6\*372.07~  
 SE\*31\*000000001~

### Example 2 – Showing no payment

ST\*835\*000000006~  
 BPR\*H\*0\*C\*NON\*\*\*\*\*20090901~  
 TRN\*1\*300000973\*1112345678~  
 REF\*EV\*SSSSSS~  
 DTM\*405\*20090828~  
 N1\*PR\*MEDICARE PART B~  
 N3\*1234 ANYSTREET~  
 N4\*ANYTOWN\*SC\*292011234~  
 REF\*2U\*PPPPP~  
 PER\*CX\*MEDICARE PART B\*TE\*8665551212~  
 PER\*BL\*PROVIDER SUPPORT\*TE\*8665551212\*TE\*8665551212\*FX\*8035551212~  
 PER\*IC\*\*UR\*WWW.PALMETTOGBA.COM~  
 N1\*PE\*JOHN SMITH MD\*XX\*11111111~  
 N3\*TWO ANYSTREET ~  
 N4\*ANYTOWN\*SC\*292011234~  
 REF\*TJ\*1123456789~  
 LX\*0~  
 CLP\*0\*1\*2500\*0\*0\*MB\*2709181280010\*22~  
 NM1\*QC\*1\*SAMPLE\*PATIENCE\*\*\*\*HN\*11111111F~  
 NM1\*74\*1\*\*\*M~  
 MOA\*\*\*MA28~  
 DTM\*050\*20090630~  
 SVC\*HC:66984:RT\*2500\*0\*\*0~  
 DTM\*472\*20090222~  
 CAS\*CO\*50\*2500~  
 REF\*LU\*22~  
 REF\*6R\*01~  
 REF\*0K\*L26793~  
 LQ\*HE\*M26~  
 LQ\*HE\*N115~  
 SE\*89\*000000006~