Manufacturer Dispute Reason Codes

The following table identifies the Manufacturer dispute reason codes used by Manufacturers to justify a review and determination by the Third Party Administrator (TPA) when disputing Prescription Drug Events (PDEs).

DISPUTE REASON CODE	DISPUTE REASON DESCRIPTION	SUPPORTING DETAIL REFERENCE NUMBER	SUPPORTING DATE 1	SUPPORTING DATE 2	ADDITIONAL INFORMATION (OPTIONAL)
D01	Duplicate Invoice Item	Reference Number	N/A	N/A	Provide additional supporting evidence (optional)
D02	Closed Pharmacy	N/A	NCPDP closed date	N/A	Provide additional supporting evidence (optional)
D03	Not PART D Covered Drug	N/A	N/A	N/A	Explain statutory exclusion that applies to this drug (required)
D04	Excessive Quantity	N/A	N/A	N/A	Excessive quantity on individual invoice item. Provide proprietary benchmark used to identify excessive quantity (required)
D05	Invalid Days Supply	N/A	N/A	N/A	Provide additional supporting information (required)
D06	High Price of the Drug	N/A	N/A	N/A	Provide additional supporting information (required)
D07	Last Lot Expiration Date	N/A	NDC directory drop date	Last lot expiration date	Provide additional supporting information (optional)
D08	Early Fill	Reference Number for early fill disputed	N/A	N/A	Provide additional supporting information (required)
D09	Marketing Category is not NDA or BLA	N/A	FDA update date	N/A	Provide additional supporting information (optional)
D10	Date of Service prior to 01/01/2011	N/A	N/A	N/A	Provide additional supporting information (optional)
D11	PDE improperly invoiced beyond Manufacturer Agreement Invoice period	N/A	N/A	N/A	Provide additional supporting information (optional)
D12	Invalid Prescription Service Reference Number	N/A	N/A	N/A	Provide additional supporting information (optional)
D13	Gap discount for disputed PDE exceeds maximum discount amount for a single PDE	N/A	N/A	N/A	Provide additional supporting information (required)
D14	Total accumulated gap discounts reported across multiple PDEs for a single beneficiary exceed cumulative maximum discount amount	N/A	N/A	N/A	Provide additional supporting information (required)
D99	Other	N/A	N/A	N/A	Provide additional supporting information (required)