



## Frequently Asked Questions

### Is there a cost for the Spring Tour?

No. All sessions are free, but registration is required.

### Will the conference be available online?

No.

### Are walk-ins welcome?

Yes.

### Are meals provided?

Meals are not provided, but there are numerous restaurants nearby.

*Richmond, Va., Spring Tour Event*

### Is parking available?

Free parking is available on site.

### Are accommodations provided for overnight stay?

Hotel accommodations are not provided by Palmetto GBA for Spring Tour. There are several hotels nearby, including:

- Holiday Inn Express Richmond Midtown • 2000 Staples Mill Rd, Richmond, VA 23230 • (804) 359-6061
- Courtyard by Marriott • 3800 W Broad St, Richmond, VA 23230 • (804) 877-0010
- Candlewood Suites • 2100 Dickens Road, Richmond, VA 23230 • (804) 324-3900

### Do you provide transportation to and from Richmond International Airport?

No transportation is provided.

### When is the deadline to register?

The registration deadline is April 11, 2024, or when the event registration has reached room capacity.

### I can't locate my registration confirmation email. Can I have it resent?

Select "Already registered" at the top right corner of your screen next to the "Register now" button. Select the link to have your Confirmation Number resent.

### Will I receive a Certificate of Attendance?

Certificates of Attendance will be emailed to attendees the Monday after the event.

### Will conference presentations be available?

Conference material, including presentations, will be available within Attendee Hub app. This material will not be available in a printed format.

### What is your COVID-19 policy for live events?

Staff and visitors may choose to wear a mask or observe social distancing of their own accord.

