

Part A & B Appeals

Fully Favorable Decisions

Palmetto GBA does not issue letters for **favorable** appeals. So, how will you know when a fully favorable decision has been rendered for your Part A or Part B appeal?



By utilizing one of the following options:

- For Part A and Part B: When a fully favorable decision is rendered, the claim is adjusted to allow for payment. When processing of the adjustment has been completed, it can be reviewed on your **Remittance Advice (RA)**. You should typically expect to receive your RA within 30 days of the claim settlement date. The RA and claim details can be accessed via the Claim Status Inquiry screen on Palmetto GBA's eServices portal.

The eServices Portal is available [here](#).

- For Part A and Part B: You may use Palmetto GBA's **Part A Appeals Status Tool** or **Part B Redetermination Status Tool**. This tool allows providers to view the most current Part A or Part B Redetermination status.

The Part A Appeals Status Tool is available [here](#).

The Part B Redetermination Status Tool is available [here](#).

- For Part A only: Once a decision has been rendered, the information is available in the **Direct Data Entry (DDE) system**. The information is loaded to the Remarks field on the original claim. View the remarks by accessing claim page 04 in the DDE system.

