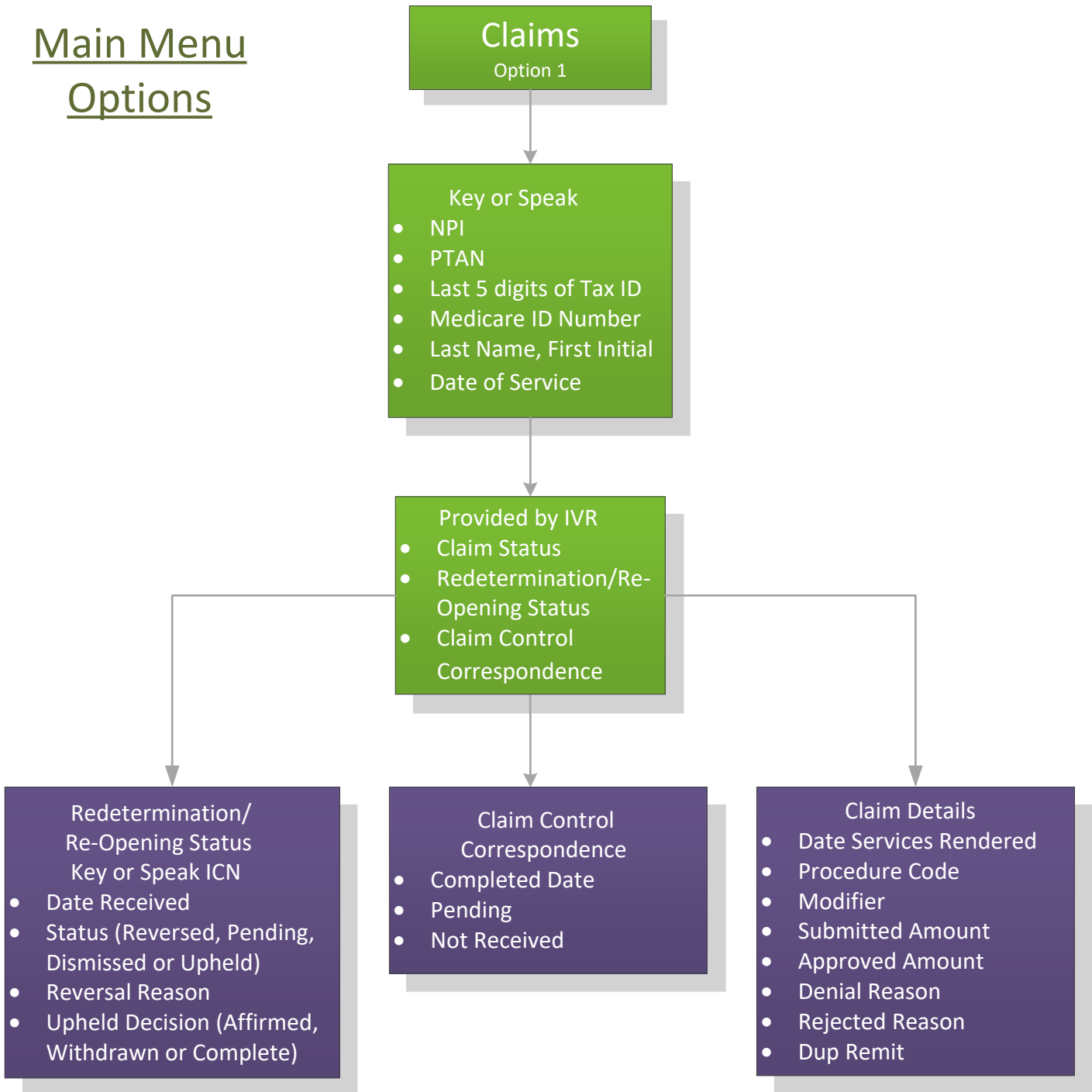


Main Menu Options



**Redetermination/
Re-Opening Status**
Key or Speak ICN

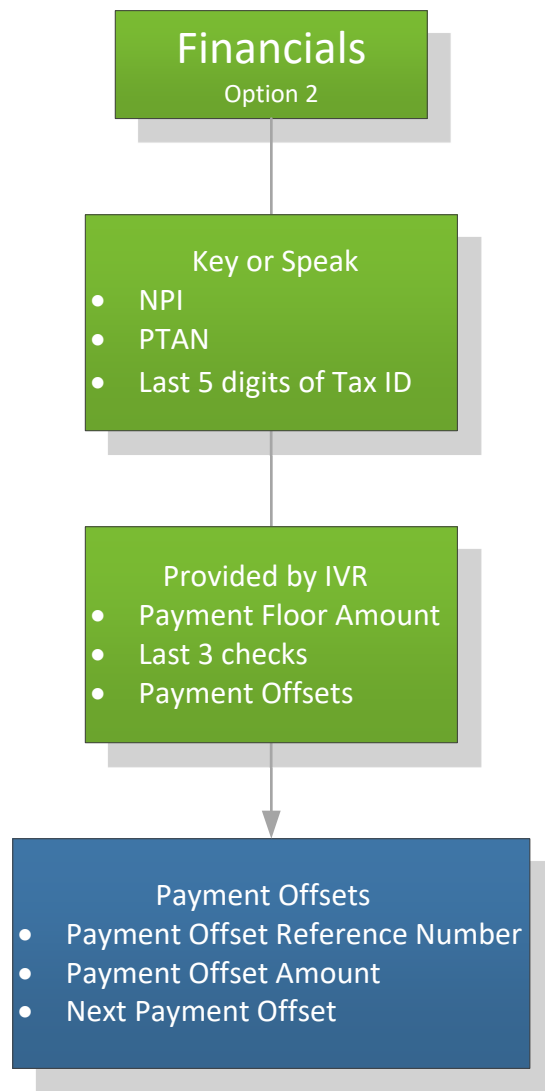
- Date Received
- Status (Reversed, Pending, Dismissed or Upheld)
- Reversal Reason
- Upheld Decision (Affirmed, Withdrawn or Complete)

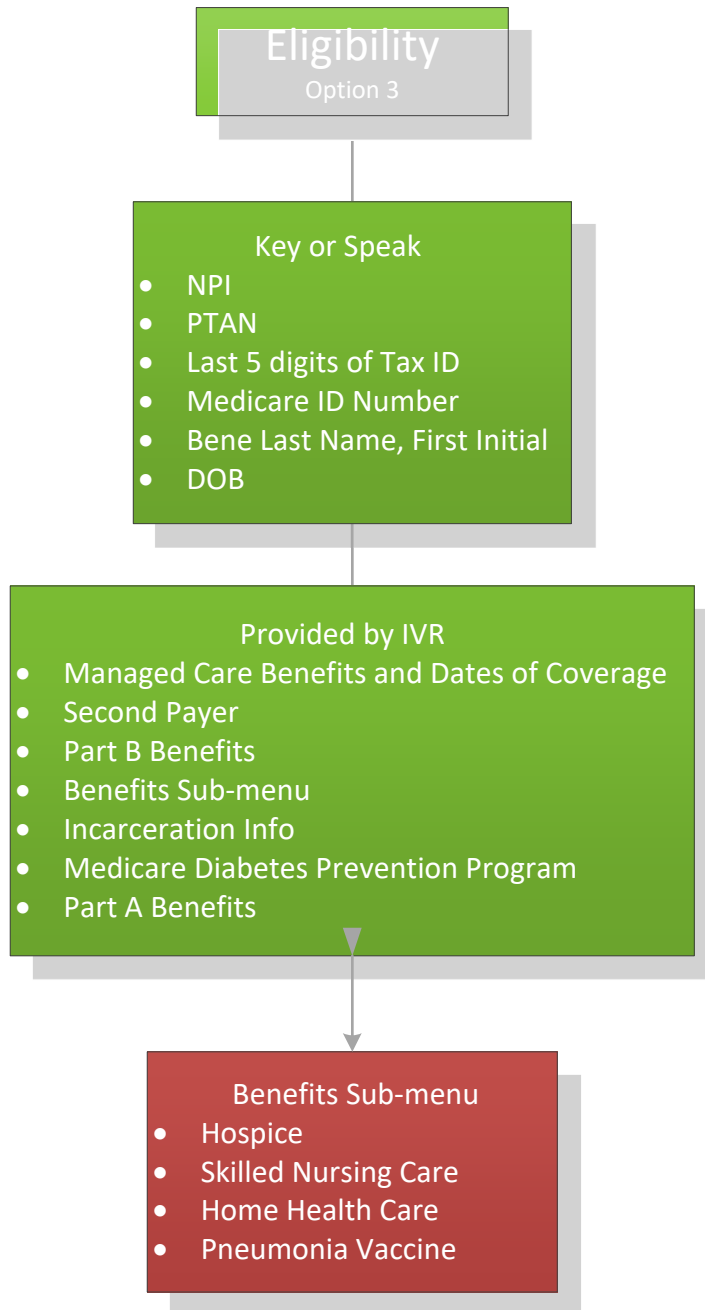
**Claim Control
Correspondence**

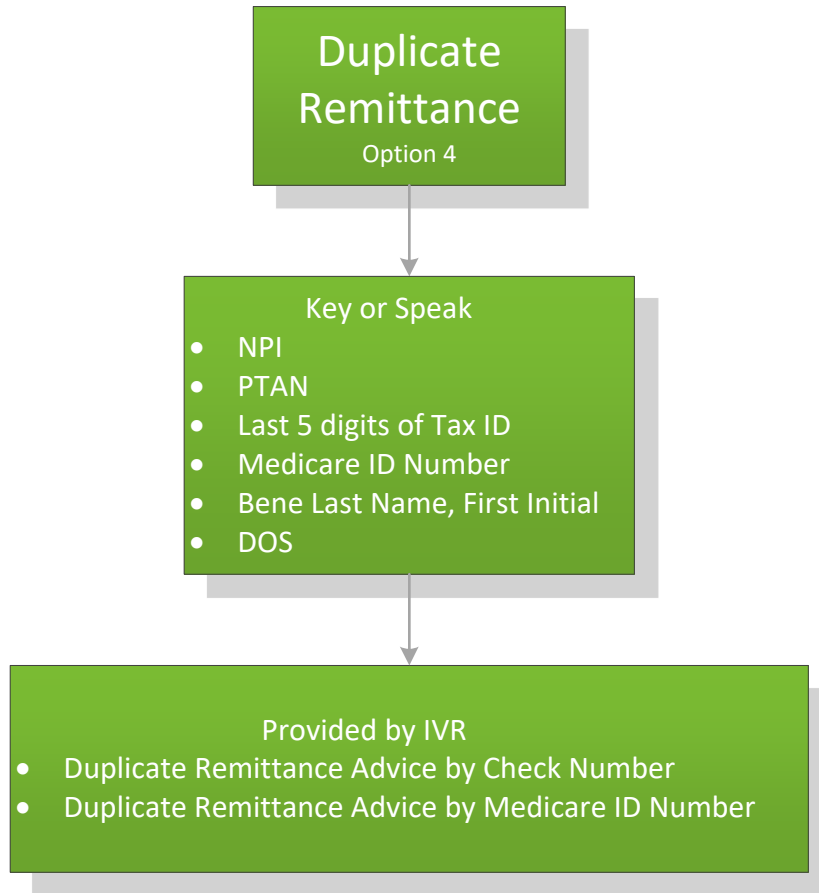
- Completed Date
- Pending
- Not Received

Claim Details

- Date Services Rendered
- Procedure Code
- Modifier
- Submitted Amount
- Approved Amount
- Denial Reason
- Rejected Reason
- Dup Remit







Redetermination
Process
Option 6

Website
Addresses
Option 7

Provider Workshops or
Top Ten Submission
Errors
Option 8

Agent
Option 0